



QUALITY POLICY

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1. Quality Policy

The company's mission is to respond to the needs and expectations of our customers in the area of providing advanced technology IT products / solutions.

Our **goal** is:

- Reliability in all company activities and actions.
- High quality, competitiveness and availability of services and support we offer to our customers.
- Customer-centric approach, as the customer is the reference point for all our business activities.
- Ensuring the continuous & successful course of the company.

In order to achieve the above, we express our **commitment** to the following principles:

- to ensure effective and excellent internal communication between the Company's management and all levels of personnel
- the recruiting of high qualified professionals and executives and their continuous training
- the reliability of the company's partners and suppliers and their continuous monitoring and evaluation
- compliance with quality, time and financial commitments
- improving the effectiveness and efficiency of the company
- the continuous monitoring and implementation of legislation
- the continuous improvement of the effectiveness of the processes of the Quality Management System.
- the provision of the resources required to achieve the above

The monitoring of the Quality Management System by way of key performance indicators and the fulfillment of qualitative and quantitative goals, which will be periodically reviewed.

The Management